APPENDIX C

Stone, Derek

From: Robson, Debra

Sent: 07 October 2022 11:40

To: Robson, Debra

Subject: FW: Danny Mart - rep from Cllr Madgwick

From: Madgwick, George (Cllr) Sent: 06 October 2022 21:36

To: Humphreys, Nickii Subject: Danny Mart

Please add this as a representation to the Danny Mart licensing review for the committee. I attempted to do online but wasn't allowing submissions for some reason (you may want to ask IT why?)

As a Cllr for Paulsgrove I've received several complaints in relation to this business and its practices/operation from residents within the ward. These have been in relation to failure to promote the licensing objectives. These include:-

- Public Safety (4 reports in relation to out of date food, in one instance out of date food was returned for a refund then returned to the shelf). A recent local food and hygiene inspection gave Danny Mart a 2/5 Rating. PCC EHO highlighted "Improvement necessary Hygienic handling of food including preparation, cooking, re-heating, cooling and storage"
- Prevention of crime and disorder (Multiple reports of over-charging in relation to card transactions and giving incorrect change. Also aware of a number of card fraud reports)

I have no personal negative experience with the store and I have used it in the past and it's been a positive experience. However given the fact that the owner has refused to provide CCTV evidence there can only be two reasons for this:-

- 1) The owner doesn't want the police to have evidential proof of the assault of a minor taking place (The protection of children from harm) or;
- 2) That the owner in fact doesn't have operating and working CCTV in his store, if this is the case it is in clear violation of his licensing agreement with the council under which he is trading under.

The Danny Mart premise has long back dated heritage within the Paulsgrove community. It was once run by a local family and owners called John & Val who built it into a brilliant business. The community, as a generalisation, feel that the quality of the store has reduced under its current ownership.

As a community, however, we'd hate to see the store close. It's a vital asset to the local community and for the more vulnerable people locally to shop, without this store they'd struggle. That being said I ask the committee to carefully consider the message sent to other traders in the city should this review not have consequences for not providing the responsible authorities with key CCTV evidence to support the prevention of harm to children under the promotion of the licensing objectives within their business.